2018 PARENT SURVEY

If you are a New York City resident who has a child age 12 or under, if your child is currently in child care, if you are looking for child care, or if you have used child care in the past, WE WANT TO HEAR FROM YOU! The information we gather will help Child Care Resource & Referral agencies like us across NY State to improve services to families.

4 Ways to Participate!


Email:  emateo@cdscnyc.org

Fax: 718-399-6505

Mail:  Child Development Support Corporation
CCR&R Services
352-358 Classon Avenue
Brooklyn, NY 11238

THANK YOU for taking the time to fill out the CDSC 2018 Parent Survey!

Please continue only if you are a New York City resident who has a child aged 12 or under. Survey information will help us at Child Development Support Corporation (CDSC) to serve families more effectively.

Your responses are confidential.

SURVEYS MUST SUBMITTED BY MARCH 31, 2018.
2018 PARENT SURVEY

General Information
* - required

1. *Your Zip Code: _______________________

2. *Your County: ____________________________

Child Care Information

3. * While your children were in care, did you every have trouble paying?

   ___ Always
   ___ Often
   ___ Sometimes
   ___ Rarely
   ___ Never

4. In order to pay for care, did you: (check all that apply)

   ___ Borrow from family
   ___ Borrow from friends
   ___ Use credit cards
   ___ Cut back on basic household expenses
   ___ Cut back work hours
   ___ Cut back child care hours
   ___ Have a friend/relative watch your child/children
   ___ Switch to less expensive care
   ___ Use a combination of care types (examples: Child Care center and Grandmother, or one provider during the week and different provider on the weekend)
   ___ None of the above - I can pay.

5. Do you/did you receive assistance to pay for child care/child care subsidy?

   ___ Yes
   ___ No
6. * Please tell us the reasons why you chose your specific child care arrangement: (check all that apply)

- Quality
- Location - close to home
- Location - close to work
- Hours
- Cost
- Caregiver is a relative
- Children are happy in the program
- Small adult/child ratio
- The program accepted subsidy/assistance
- Good learning/educational program
- Caregiver trained/educated
- Caregiver knowledgeable
- How I was treated at time of initial visit
- Heard good things from other parents
- Activities offered for children
- My other child was enrolled in the program (currently or previously)
- Provider had experience with special needs children
- Program nationally accredited
- Other: ____________________________________

7. Of all the reasons you indicated in question 6, what are the 2 most important?

- Quality
- Location - close to home
- Location - close to work
- Hours
- Cost
- Caregiver is a relative
- Children are happy in the program
- Small adult/child ratio
- The program accepted subsidy/assistance
- Good learning/educational program
- Caregiver trained/educated
- Caregiver knowledgeable
- How I was treated at time of initial visit
- Heard good things from other parents
- Activities offered for children
- My other child was enrolled in the program (currently or previously)
- Provider had experience with special needs children
- Program nationally accredited
- Other: ____________________________________
8. How satisfied are you/were you with your child care provider/program?
   ____Very Satisfied
   ____Satisfied
   ____Neither satisfied or dissatisfied
   ____Dissatisfied
   ____Very dissatisfied

9. If you have ever been dissatisfied or very dissatisfied with a child care provider please indicate why (check all that apply):
   ____Child isn’t in a good learning environment
   ____Provider/teacher could be more nurturing
   ____Provider schedule/availability (days of week)
   ____Provider hours
   ____Other children’s behavior towards your child
   ____Inconvenient location/long drive
   ____Frequent staff changes
   ____OCFS Violations (active or not yet reported)
   ____Do not agree with the provider’s child care philosophy
   ____Environment (pets, air quality, safety issues)
   ____Child is unhappy
   ____Provider’s business practices (won't provide tax info, documentation, etc.)
   ____Other______________________________